

HCAD 5383: Health Care Institutional Management
Articles for Jigsaw

- 1) Garbutt, J., Waterman, A., Kapp, J.M., et al. "Lost Opportunities: How Physicians Communicate about Medical Errors." *Health Affairs*, 27(1), 246-255, 2008.
- 2) Helmreich, R.L. "On Error Management: Lessons from Aviation." *British Medical Journal*, 320 781-785, 2000.
- 3) Menachemi, N., Saunders, C., Chukmaitov, A., et al. "Hospital Adoption of Information Technologies and Improved Patient Safety: A Study of 98 Hospitals in Florida. *Journal of Healthcare Management*, 52(6), November/ December, 2007.
- 4) Revere, L., Black, K. "Integrating Six Sigma with Total Quality Management: A Case Example for Measuring Medication Errors." *Journal of Healthcare Management*, 48(6), 377-392, 2003.
- 5) Rogers, A. E., Hwang, W., Scott, L.D., et al. "The Working Hours of Hospital Staff Nurses and Patient Safety." *Health Affairs*, 23(4), 202-212, 2004.